

BC Technology for Learning is pleased to provide a free computer system to Syrian Families landing in British Columbia until December 31st 2016 on a first come first served basis. This project is funded by Innovation, Science and Economic Development Canada through [Computers for Success Canada](#) and is part of a larger national effort to aid Syrian families access Technology so they many more fully settle into life, work, school and play here in Canada.

BC Tech will be working directly with settlement agencies including Mosaic and ISSofBC to deliver computers. Each computer will come loaded with a Windows Operating System, Microsoft Office Suite and skill development software.

Request Computers:

If you are a recognized settlement agency or non-profit serving Syrian Refugees, BC Tech is happy to provide one computer to Syrian families who have landed from December 1st 2015 to December 31st 2016. To request computers, please fill out the form below [here](#) or contact **Matthew Derksen**, Client Services at the contact information below and review our FAQ.

Client Services@reusetechbc.ca
604-294-6886 ext 2

Donate:

To donate equipment towards this initiative, we are seeking:

Intel Core2Duo 2.5ghz level processor computers with of 160GB HDDs, 4GB RAM

FAQ - Frequently Asked Questions

How can Syrian families receive their computer?

To receive a computer, a recognized settlement agency or non-profit, listed with the federal government and invested in serving Syrian refugees must apply for computers on behalf of any Syrian Family who has landed from December 1, 2015 to December 31, 2016.

How do I apply as an organization?

Recognized settlement agencies serving Syrian refugees may apply for computers [here](#). Each organization should assign ONE contact person to act as a liaison with BC Tech.

How many computers can an organization order?

Organizations should request the number of computers expected to be delivered over a 4-6 week period at a rate of ONE computer per FAMILY.

What happens after the application has been submitted?

After an application has been submitted, BC Tech will review and provide you with an expected

delivery date for the requested computers. These computers will be shipped directly to your location to be distributed to the families you serve.

How will the computers be shipped?

Equipment will arrive via courier.

Will we need to provide BC TECH with any documentation after receiving the computers?

BC Tech will provide each organization with a reconciliation form to be completed and e-mailed on a monthly basis after delivery. This form will provide BC TECH with the number of computers distributed, and the number of computers still remaining with an organization. BC TECH reserves the right to request additional verification to confirm the qualification of all applicants on a case by case basis.

What happens if families need of more than one unit?

Families in need of more than one computer will be directed to other affordable programs and can contact us directly to receive more information.

Is the computer covered under a warranty?

All units delivered through this program are covered under a 6 month warranty beginning from the date the computer was shipped to the resettlement organization. Clients must contact BC Tech and bring the units to be serviced. Software issues are not covered in the warranty and can be fixed for an extra fee.

What about non-Syrian families?

Resettlement organizations are eligible to receive and distribute computers for non-Syrian families as well. The application process is the same.

We look forward to serving you!