(6 weeks)

Initial Reception

5:

Phase

Settlement (6 weeks -18 months)

Phase 3:



FACT SHEET #2 - Key Phases for Syrian Refugee Movement to Metro Vancouver

GARs Arrive at Transit Centres in Toronto and Montreal

CBSA issues Interim Federal Health (IFH) documents

CBSA officers finalize landing and application for permanent residence

Service Canada completes SIN number applications

Winter clothing provided at transit centre

Airport reception triages for flights & provide refreshments

Assess if Reception sites have capacity to receive arrivals (ie transitional housing capacity)

No – GARs stay at Interim Lodging Site until capacity exists

YES - Travel to one of 36 RAP Centres Government Assisted Refugees Arrive at YVR

Meet with Airport Reception Travel to Reception Facilities (Welcome House or Hotels) by Bus or Taxi

may be located throughout
 Metro Vancouver

Initial Welcome and Orientation accommodations, emergency/safety information

Food cash allowance

Resettlement Assistance Program Services

- Provincial Health Coverage (MSP) and Interim Federal Health (IFH) activated immediately upon arrival
 - IRC conducts intake
- form filling apply for Canada Child Tax Benefit, GST, etc and complete Statement of Income for taxes, Authorization forms
 - Open bank accounts (Vancity) and set up direct deposit
 - First language orientation eg life in Canada, housing, financial information

Primary Health Care Screening – Vancouver Coastal Health - Bridge Clinic / Fraser Health

- if sick transfer to local hospital

Intro to Mental Health and Well-being –
Initial Trauma screening

Dental Screening (possibly)

Secure Permanent Rental Housing

- Basic household and furniture package provided

Referrals

 Once housing has been obtained referrals to schools, LINC, Refugee ECD programs in the community

Children (birth - 5 years)

Children registered in Refugee ECD programs, Strong Start programs, etc

Referral (where appropriate) to targeted programming

School-age (6 – 18 years)

Children registered in Schools

Referral (where appropriate) to targeted programming (eg youth)

Adults (19 years and older)

Adults access LINC assessment centres & classes and/or Continuing Education

Settlement and Orientation – to BC, the local community, local resources, etc

Adults/Families matched with Settlement Mentors (as required)

Adults destined for the labour market – receive employment related services

High-Needs Refugees

Ensure referral/linkage to appropriate supports and resources (eg PWD)

Case manage for 12-18 months post arrival to provide targeted supports

Accompaniments and Home Visits

Case conference with government institutions, health authorities, etc