

## Community Resources in Burnaby for Refugees

### AGENCIES PROVIDING ASSISTANCE TO REFUGEES:

- **MOSAIC**  
[www.mosaicbc.org](http://www.mosaicbc.org)  
5902 Kingsway, Burnaby, BC V5J 1H2  
Phone: 604-438-8214  
Fax: 604-438-8260  
Email: [mosaic@mosaicbc.com](mailto:mosaic@mosaicbc.com)
- **Immigrant Services Society of British Columbia (ISS of BC)**  
[www.refugeehub.issbc.org/resource-centre](http://www.refugeehub.issbc.org/resource-centre)  
**Burnaby – Settlement Services**  
#207-7355 Canada Way, Burnaby, BC V3N 4Z6  
Phone: 604-395-8000  
Fax: 604-395-8003  
Email: [settlement@issbc.org](mailto:settlement@issbc.org)
- **S.U.C.C.E.S.S.**  
[www.successbc.ca](http://www.successbc.ca)  
Burnaby Settlement Office  
200 – 5172 Kingsway, Burnaby, BC V5H 2E8  
Phone: 604-430-189
- **Refugee Health**  
[www.refugeehealth.ca](http://www.refugeehealth.ca)  
Bridge Refugee Clinic  
3425 Crowley Drive, Vancouver, BC V5R 6G3  
Phone: 604-872-2511  
Fax: 604-432-6632

### PROGRAMS FOR FAMILIES:

- **Burnaby School District**  
[www.sd41.bc.ca](http://www.sd41.bc.ca)  
5325 Kincaid Street, Burnaby, BC V5G 1W2  
phone: 604-296-6900
- **Settlement Workers in Schools (SWIS)**  
Welcome Centre at Marlborough School  
6098 Nelson Ave, Burnaby, BC V5H 4G2  
Phone: 604-664-7230
- **Burnaby Family Life**  
Offers services and programs to members of the community that include counselling, childcare, and parent support groups.  
[www.burnabyfamilylife.org](http://www.burnabyfamilylife.org)  
#102 – 2101 Holdom Avenue, Burnaby, BC V5B 0A4  
Tel: 604-659-2200  
Email: [bfl\\_info@burnabyfamilylife.org](mailto:bfl_info@burnabyfamilylife.org)

## Community Resources in Burnaby for Refugees

- **Burnaby Neighbourhood House**  
Provides a wide range of supportive programs and services for people of all ages and diverse backgrounds.  
[www.burnabynh.ca](http://www.burnabynh.ca)  
4460 Beresford Street, Burnaby, BC V5H 0B8  
Phone: (604) 431-0400  
Fax: (604) 431-9499  
Email: [info@burnabynh.ca](mailto:info@burnabynh.ca)

### **GENERAL INFORMATION AND ASSISTANCE:**

- **Burnaby Public Library**  
Offers free access to information, programs for children and adults, free Wi-Fi, public computers, reading and study areas, materials to borrow, and information on English classes. Hosts programs for newcomers.  
[www.bpl.bc.ca](http://www.bpl.bc.ca)  
Phone: 604-436-5400  
Email: [bpl@bpl.bc.ca](mailto:bpl@bpl.bc.ca)
- **New to BC**  
Provides information about Library services in British Columbia. Coordinates the Library Champions program.  
[www.newtobc.ca](http://www.newtobc.ca)
- **Burnaby Parks, Recreation and Cultural Services**  
Provides leisure programs for all ages, interests and skill levels.  
[www.burnaby.ca/Our-City-Hall/City-Departments/Parks-Recreation-And-Cultural-Services.html](http://www.burnaby.ca/Our-City-Hall/City-Departments/Parks-Recreation-And-Cultural-Services.html)
- **BC211**  
Dial 211 on any telephone for information on government services available to Refugees and Newcomers to British Columbia.

### **USEFUL WEBSITES:**

- **Newcomers' Guide to British Columbia**  
[www.welcomebc.ca/Start-Your-Life-in-B-C/Newcomers-Guides](http://www.welcomebc.ca/Start-Your-Life-in-B-C/Newcomers-Guides)
- **Clicklaw**  
Information about the law including information sheets for Refugees and Newcomers.  
<http://www.clicklaw.bc.ca/>
- **The Canada Mortgage and Housing Corporation**  
Provides information on renting your first home in Canada.  
[www.cmhc.ca/newcomers/en/index.html](http://www.cmhc.ca/newcomers/en/index.html)  
Phone: 613-748-2000